

Professional Standards Bureau
Paragraph #252 - Detailed Summaries of Completed Internal Affairs Investigations
10/01/2023 - 10/31/2023

IA No	Open date	Incident type	Summary	Allegations(s)/Force Type(s)	Outcome	Discipline	Investigative Summary	Closed
CIA2022-0019	10/17/2022	External Complaint Criminal	The complainant alleged two Detention Officers sexually assaulted him while he was in juvenile custody.	[No Allegations]		Inactive	The investigation could not positively identify the two unknown employees who were involved according to the Complainant. Due to lack of video evidence from between 2004-2005 and the inability to identify the employees by the Complainant, the case is cleared Inactive.	10/03/2023
CIA2023-0016	08/29/2023	Internal Complaint Criminal	It was internally alleged a Deputy failed to follow Office directives pertaining to off-duty employment. It was alleged another Deputy failed to report the misconduct.	[No Allegations]		Exceptionally Cleared Exceptionally Cleared	It was alleged a Deputy failed to report for an off-duty job and falsely claimed time for the job. The victim has declined prosecution. The case was cleared Exceptionally.	10/03/2023
CI2021-0011	04/20/2021	Critical Incident	Detention Officers found an inmate unresponsive at Towers Jail and subsequently stopped breathing on 4/17/2021. The inmate was later pronounced deceased.		Exonerated		The investigation found there was no employee involvement in the inmate's death, and the manner of death was natural causes.	10/06/2023
CI2021-0029	08/18/2021	Critical Incident	A critical incident investigation was initiated to review the death of an inmate that occurred on 08/14/2021 following his medical emergency at LBJ on 08/04/2021.		Exonerated		The investigation found there was no employee involvement in the inmate's death, and the manner of death was natural causes.	10/06/2023
CI2021-0032	09/24/2021	Critical Incident	A critical incident investigation was initiated to review the death of an inmate that occurred on 09/23/2021, following his medical emergency at Towers Jail on 09/23/2021.		Exonerated		The investigation found there was no employee involvement in the inmate's death, and the manner of death was deemed a suicide.	10/06/2023
CIA2022-0009	07/05/2022	Internal Complaint Criminal	It was alleged a Detention Officer used unreasonable excessive force toward an inmate.	[No Allegations]		Cleared By Arrest	The PSB Criminal Unit submitted the case to MCAO for review for Aggravated Assault of inmate. MCAO filed criminal charges against Detention Officer. Case cleared by Arrest.	10/06/2023
CIA2022-0014	08/16/2022	Internal Complaint Criminal	It was alleged two Detention Officers used excessive force on an inmate.	[No Allegations]		Cleared By Arrest Cleared By Arrest	Based on statements made by the involved employees, lack of physical and video evidence of sexual assault and the stoppage of contact by the complainant, the case is cleared Inactive.	10/06/2023
CIA2023-0003	02/14/2023	Internal Complaint Criminal	It was alleged a Detention Officer used excessive force.	[No Allegations]		Cleared By Arrest	The PSB Criminal Unit submitted the case to MCAO for review for aggravated Assault of inmate. MCAO filed criminal charges against Detention Officers. Case cleared by Arrest.	10/06/2023
CIA2023-0007	04/10/2023	Internal Complaint Criminal	It was alleged a Detention Officer used excessive force on an inmate.	[No Allegations]		Exceptionally Cleared	The PSB Criminal Unit submitted the case to MCAO for review for aggravated Assault of inmate. MCAO declined to file criminal charges against Detention Officer. Case cleared Exceptionally.	10/06/2023
CI2021-0018	06/09/2021	Critical Incident	A critical incident investigation was initiated to review the death of an inmate that occurred on 04/11/2021, following his medical emergency at Towers Jail on 04/10/2021.		Exonerated		The investigation found there was no employee involvement in the inmate's death, and the manner of death was deemed natural causes.	10/12/2023
CI2021-0040	11/22/2021	Critical Incident	A critical incident investigation was initiated to review the death of an inmate that occurred on 11/22/2021, following his medical emergency at the Lower Buckeye Jail on 11/21/2021.		Exonerated		The investigation found there was no employee involvement in the inmate's death, and the manner of death was deemed a suicide.	10/12/2023
IA2017-0360	05/29/2017	External Complaint	The complainant alleged a Deputy failed to complete a report about a subject's inappropriate actions toward her teenage daughter.	CP2 - Code of Conduct - Failure to Meet Standards	Sustained	Coaching	The investigation determined the allegation was supported by the preponderance of the evidence and justified a reasonable conclusion of a policy violation.	10/12/2023
IA2018-0027	01/12/2018	Internal Complaint	It was alleged a Detention Officer posted un-authorized jail surveillance footage to social media websites.	DB3 - Security Surveillance Systems	Unfounded		Due to clear and convincing evidence, it was determined the allegation was false and not supported by fact.	10/12/2023
IA2019-0056	02/07/2019	External Complaint	The complainant alleged an SIMS clerk was rude during a phone call.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Not-Sustained		There was insufficient evidence to prove or disprove the allegation.	10/12/2023
IA2021-0037	01/25/2021	External Complaint	It was reported an MCSO employee was rude and unprofessional during a phone conversation, then hung up the phone abruptly ending the call.	CP2 - Code of Conduct - Employee Relationships with other Employees	Not-Sustained		Due to lack of specifying information, an employee was unable to be identified. Therefore, there was insufficient evidence to prove or disprove the allegation.	10/12/2023
IA2023-0252	05/15/2023	Internal Complaint	It was alleged a Deputy, and a Sergeant are involved in a romantic relationship and the Deputy is benefiting as a result in the form of her duty assignments.	CP3 - Workplace Professionalism CP3 - Workplace Professionalism	Unfounded Unfounded		After conducting interviews, it was determined the allegations were false or not supported by fact.	10/12/2023
IA2023-0320	06/15/2023	External Complaint	The complainant alleged an Emergency Dispatcher was rude when taking a call for service.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Unfounded		The investigation determined the allegation was not supported by fact.	10/12/2023
IA2023-0345	06/29/2023	Internal Complaint	It was alleged a Property Management Supervisor is unprofessional and degrading toward employees.	CP2 - Code of Conduct - Employee Relationships with other Employees	Not-Sustained		The investigation determined there was insufficient evidence to prove or disprove the allegation.	10/12/2023
CI2021-0016	05/17/2021	Critical Incident	A Deputy discharged his firearm using deadly force against a subject claiming to have a bomb at a Walmart Shopping Center on May 13, 2021.	CP1-Use of Force	Exonerated		The Deputy was within MCSO policy and procedure when he discharged his firearm. As a result, the Deputy was exonerated.	10/18/2023
IA2023-0376	07/18/2023	Internal Complaint	It was alleged a possible observation was made in which a Civilian Investigator was asleep at his desk.	CP2 - Code of Conduct - Sleeping On-Duty	Not-Sustained		The investigation determined there was insufficient evidence to prove or disprove the allegation.	10/18/2023
IA2019-0325	06/26/2019	External Complaint	The complainants alleged a Detention Sergeant was unprofessional when she made an inappropriate comment about an inmate in front of other inmates. It was also alleged that the Sergeant failed to process the inmate's grievance properly and made comments in retaliation to the grievance.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor DJ3 - Inmate Grievance Procedure CP11 - Anti-Retaliation	Sustained Not-Sustained Not-Sustained	Previously Resigned/Retired	The investigation determined the Detention Sergeant violated policy by making an inappropriate comment. There was insufficient evidence to prove or disprove she failed to process the grievance or was retaliatory.	10/19/2023
IA2020-0436	08/20/2020	External Complaint	The complainants alleged a Detention Officer Recruit was rude and became aggressive toward them while obtaining services from their business.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Sustained	Previously Resigned/Retired	After conducting witness interviews, it was determined the Officer Recruit violated policy when he exhibited unprofessional behavior to store employees.	10/19/2023
IA2021-0492	09/14/2021	External Complaint	The inmate complainant alleged a Detention Officer used profane, derogatory, and vulgar language while speaking with him.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Not-Sustained Sustained Sustained	Written Reprimand	There was insufficient evidence to prove or disprove the Officer used a derogatory term. However, after conducting interviews it was determined the Officer violated policy when he used profane and vulgar language.	10/19/2023

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IA2022-0288	06/30/2022	External Complaint	It was alleged a Detention Officer used excessive force on an inmate. During the investigation, it was alleged after reviewing the use of force, a Detention Sergeant failed to identify the misconduct. Additionally, the complainant alleged the Officer used inappropriate language during the incident.	CP2 - Code of Conduct - Failure to Meet Standards CP1-Use of Force CP2 - Code of Conduct - Conformance to Established Laws CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Sustained Sustained Sustained Not-Sustained	Written Reprimand Employee Terminated	The investigation determined the Officer's use of force on the inmate was unprovoked and unjustified. Additionally, the Sergeant's failure to identify the misconduct was a policy violation. Finally, there was insufficient evidence to prove or disprove the Officer used unprofessional language.	10/19/2023
IA2023-0090	02/10/2023	External Complaint	The complainant alleged an off-duty Food Service Worker was rude while in his Office issued uniform conducting personal business. It was also alleged the Worker brought disrepute upon the Office during an unpleasant public encounter.	GC20 - Uniform Specifications CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Sustained Sustained	Written Reprimand	The investigation determined the preponderance of evidence supported both allegations to justify a reasonable conclusion of policy violations.	10/19/2023
IA2023-0106	02/21/2023	Internal Complaint	It was alleged two Inmate Classification Specialists are under investigation for domestic violence charges.	CP2 - Code of Conduct - Conformance to Established Laws CP2 - Code of Conduct - Keeping Supervisors Informed CP2 - Code of Conduct - Conformance to Established Laws CP2 - Code of Conduct - Conformance to Established Laws CP2 - Code of Conduct - Keeping Supervisors Informed CP2 - Code of Conduct - Keeping Supervisors Informed	Sustained Sustained Sustained Sustained Sustained Sustained	Employee Suspended Coaching	After reviewing all evidence and conducting interviews, it was determined that all allegations were supported by the preponderance of evidence and justified a reasonable conclusion of policy violations.	10/19/2023
IA2023-0112	02/27/2023	External Complaint	The complainants alleged a Sworn Sergeant and Deputy were discourteous and rude during a traffic stop. It was also alleged the complainant was erroneously arrested, and race was used as a factor. During the investigation, it was alleged the Deputy removed his camera during the interaction and did not capture the entire investigation.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor CP8 - Preventing Racial and Other Biased Based profiling GJ35 - Body-Worn Cameras CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Unfounded Unfounded Sustained Unfounded Exonerated Unfounded	Coaching	After reviewing body-worn camera footage, the Sergeant and Deputy were found to be professional, and a child's race in the vehicle was not a determining factor when making law enforcement decisions. The above allegations were found to be false and not supported by the facts. During the arrest, it was found a warrant was mistakenly issued for the complainant by another entity. The complainant was immediately released from MCSO custody upon discovering the error. However, the Deputy violated policy when he removed his camera while still interacting with the complainant.	10/19/2023
IA2023-0293	06/05/2023	External Complaint	The complainant alleged Deputies were engaged in unsafe operation of an MCSO airboat.	GE4 - Use/Operation of Vehicles	Unfounded		After review of body-worn camera footage and witness interviews, it was determined the allegation was false or not supported by fact.	10/19/2023
IA2023-0346	06/29/2023	External Complaint	The complainant alleged a Deputy was rude during a call for service.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Unfounded		The investigation determined the allegation was false or not supported by fact.	10/19/2023
IA2018-0072	02/01/2018	External Complaint	The complainant alleged a Deputy stole a shotgun and mishandled evidence and other county property. It was also alleged the Deputy physically harmed the complainant and damaged property within their residence during a domestic violence incident. The complainant also alleged he consumed alcoholic beverages while on duty. It was also stated that while on duty, the Deputy engaged in sexual conduct. During the investigation, it was alleged the Deputy failed to qualify with his MCSO firearm annually.	CP2 - Code of Conduct - Conformance to Established Laws CP2 - Code of Conduct - Conformance to Established Laws CP2 - Code of Conduct - Care and Use of Office or County Equipment GJ23 - Firearms CP2 - Code of Conduct - Alcohol CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor CP2 - Code of Conduct - Conformance to Established Laws	Not-Sustained Sustained Not-Sustained Sustained Exonerated Not-Sustained Sustained	Employee Suspended	The investigation determined the Deputy violated policy by assaulting his estranged wife, causing damage to their property, and failing to qualify annually with his MCSO assigned Glock. While conducting an undercover criminal investigation, the Deputy did consume alcohol; however, he was within policy and procedure. Finally, there was insufficient evidence to prove or disprove he engaged in sex while on duty, took personal possession of an MCSO-owned shotgun, and left MCSO property and materials at a residence he no longer occupied.	10/20/2023
IA2021-0278	05/31/2021	External Complaint	The complainant alleged a SIMS Clerk made inappropriate sexual comments to a member of the public. The second complainant alleged the SIMS Clerk was rude.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Not-Sustained Not-Sustained		The investigation determined there was insufficient evidence to prove or disprove the allegations.	10/20/2023
IA2023-0359	07/06/2023	External Complaint	The complainant alleged a Deputy wrongfully cited him.	CP2 - Code of Conduct - Failure to Meet Standards	Unfounded		After review of body-worn camera footage, the investigation determined the allegation was false or not supported by fact.	10/20/2023
CI2022-0002	01/18/2022	Critical Incident	A critical incident investigation was initiated to review the death of an inmate that occurred on 01/15/2022 at the Lower Buckeye Jail Facility.		Exonerated		The investigation found there was no employee involvement in the inmate's death, and the manner of death was deemed a suicide.	10/23/2023
IA2018-0575	09/11/2018	Internal Complaint	It was alleged a fellow Detention Officer yelled and used profanity in front of an inmate and an attorney.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Sustained	Previously Resigned/Retired	The investigation determined the preponderance of the evidence supported the allegation and justified a reasonable conclusion of a policy violation.	10/23/2023
IA2020-0085	02/21/2020	External Complaint	It was alleged a Detention Officer failed to take appropriate action by escalating a man-down incident and using profanities during the event. The complainant alleged the expletives were directed at him. The complainant also stated a second Officer used profanities. Additionally, it's alleged that a Detention Sergeant and Lieutenant may have failed to properly document a Use of Force incident.	CP1-Use of Force CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Not-Sustained Sustained Not-Sustained Sustained Exonerated Exonerated Sustained	Written Reprimand Previously Resigned/Retired	After conducting interviews and reviewing facility video footage, the investigation determined the first Officer violated policy when he failed to take the appropriate action and used profanities. There was insufficient evidence to prove expletives were directed at the complainant. However, the second Officer violated policy by using profanities. The Sergeant and Lieutenant followed proper Office policy and procedure.	10/23/2023
IA2022-0056	02/14/2022	Internal Complaint	It was alleged a Detention Officer committed aggravated assault, assault, and criminal damage during a domestic violence incident.	CP2 - Code of Conduct - Conformance to Established Laws CP2 - Code of Conduct - Conformance to Established Laws CP2 - Code of Conduct - Conformance to Established Laws	Sustained Sustained Not-Sustained	Employee Suspended	After reviewing court documents and a criminal investigation report, the evidence supports the allegations and justifies a reasonable conclusion of policy violation.	10/23/2023
IA2023-0032	01/20/2023	Internal Complaint	It was alleged a Detention Officer conducted an improper ID headcount and utilized his cell phone in the facility.	CP2 - Code of Conduct - Prohibited Items Entering Secured Jail Facilities CP2 - Code of Conduct - Failure to Meet Standards	Sustained Sustained	Written Reprimand	It was found that the Officer did not complete his headcount assignment correctly; therefore, he violated policy when he failed to perform his assigned duty properly. The Officer admitted to having his phone in the facility, resulting in a policy violation.	10/23/2023
IA2023-0129	03/10/2023	External Complaint	The complainant alleged a Deputy was rude and unprofessional during a call for service. It was internally alleged the Deputy did not have his body-worn camera activated.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor GJ35 - Body-Worn Cameras	Not-Sustained Not-Sustained		There was insufficient evidence to prove or disprove the Deputy was rude and did not have his body-worn camera activated.	10/23/2023
IA2023-0149	03/20/2023	External Complaint	The complainant alleged a Deputy failed to conduct a proper investigation.	CP2 - Code of Conduct - Failure to Meet Standards	Sustained	Coaching	The investigation determined the preponderance of the evidence supported the allegation and justified a reasonable conclusion of policy violation.	10/23/2023
IA2023-0155	03/21/2023	External Complaint	The complainant alleged a Deputy was unprofessional during their contact. It was also alleged the Deputy did not conduct a thorough investigation.	CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Unfounded Unfounded		The investigation determined both allegations were false or not supported by fact.	10/23/2023

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IA2023-0234	05/08/2023	Internal Complaint	It was alleged a Detention Officer is spreading rumors about other employees. It was also alleged a Detention Sergeant failed to take appropriate action after learning of the misconduct.	CP2 - Code of Conduct - Rumors or Gossip CP2 - Code of Conduct - Failure to Meet Standards	Sustained Sustained	Coaching Previously Resigned/Retired	After conducting interviews, it was determined that the evidence supported the allegations, and both the Officer and Sergeant violated Office policy.	10/23/2023
IA2023-0283	05/31/2023	Internal Complaint	It was alleged a Food Service Worker failed to report for his assigned duties on 4/04, 4/12, 4/21, and 4/28/2023. During the investigation, it was also alleged a Supervisor failed to act on the misconduct.	CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Failure to Meet Standards	Unfounded Sustained Unfounded	Written Reprimand	On 4/12 and 4/28/2023, the Service Worker utilized sick leave, finding the allegation not supported by the facts. However, on days 4/04 and 4/21/2023, he was not in a protected status and violated policy by not working his assigned shifts. The Supervisor documented and advised other supervisory staff of the employee's attendance issues, finding the facts did not support the allegation.	10/23/2023
IA2023-0284	05/31/2023	Internal Complaint	It was alleged a Food Service Worker failed to report for his assigned duties on 3/16, 3/21, 3/24, and 3/29/2023. During the investigation, it was also alleged a Supervisor failed to act on the misconduct.	CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Failure to Meet Standards	Unfounded Sustained Unfounded	Written Reprimand	On 3/16 and 3/24/2023, the Service Worker utilized sick leave, finding the allegation not supported by the facts. However, on days 3/21 and 3/29/2023, he was not in a protected status and violated policy by not working his assigned shifts. The Supervisor documented and advised other supervisory staff of the employee's attendance issues, finding the facts did not support the allegation.	10/23/2023
IA2023-0285	05/31/2023	Internal Complaint	It was alleged a Food Service Worker failed to report for his assigned duties on 2/09 and 2/15/2023. During the investigation, it was also alleged a Supervisor failed to act on the misconduct.	CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Failure to Meet Standards	Unfounded Sustained Unfounded	Written Reprimand	On 2/09/2023, the Service Worker utilized sick leave, finding the allegation not supported by the facts. However, on 2/15 he was not in a protected status and violated policy by not working his assigned shifts. The Supervisor documented and advised other supervisory staff of the employee's attendance issues, finding the facts did not support the allegation.	10/23/2023
IA2023-0290	06/05/2023	Internal Complaint	It was alleged a Detention Officer did not conduct security walks properly.	CP2 - Code of Conduct - Failure to Meet Standards	Sustained	Written Reprimand	After reviewing the facility video footage, it was determined the Officer violated policy when he failed to conduct security walks properly.	10/23/2023
IA2023-0315	06/15/2023	External Complaint	The complainant alleged a Deputy did not take appropriate action during a traffic stop.	CP2 - Code of Conduct - Failure to Meet Standards	Unfounded		The investigation determined the allegation was false or not supported by fact.	10/23/2023
IA2023-0357	07/06/2023	External Complaint	The complainant alleged a Deputy was rude to him during their contact due to being Hispanic. It was alleged the Deputy parked a fully marked MCSO vehicle in a fire lane.	CP2 - Code of Conduct - Conformance to Established Laws CP8 - Preventing Racial and Other Biased Based profiling CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Unfounded Not-Sustained Not-Sustained		Due to lack of participation from the complainant, there is insufficient evidence to prove or disprove the allegation a Deputy was unprofessional and used race as a factor during their contact. The allegation the Deputy parked in a fire lane was false and not supported by fact.	10/23/2023
IA2019-0284	06/10/2019	Internal Complaint	It was alleged a Detention Officer used profanity with an inmate. It was also alleged the Detention Officer had an inmate remove a non-MCSO issued shirt and throw it away in a housing unit trashcan.	CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Sustained Not-Sustained	Previously Resigned/Retired	It was determined there was insufficient evidence to prove or disprove the allegation that an Officer used profanity with an inmate. During his interview, the Officer admitted he told an inmate to throw a non-MCSO issued shirt in a trashcan resulting in a policy violation.	10/24/2023
IA2020-0351	07/11/2020	Internal Complaint	It was alleged a Food Service Worker failed to report to her assigned duties.	CP2 - Code of Conduct - Failure to Meet Standards	Sustained	Previously Resigned/Retired	It was determined the Service Worker did not have approved leave; therefore violated policy when she did not show for her assigned shifts.	10/24/2023
IA2021-0219	04/29/2021	Internal Complaint	It was alleged a Detention Officer was the at-fault driver of a minor non-injury vehicle accident.	GE4 - Use/Operation of Vehicles	Sustained	Coaching	The investigation, and employee's admission, determined the allegation was supported by the preponderance of evidence and justified a conclusion of a policy violation.	10/24/2023
IA2022-0087	03/07/2022	External Complaint	It was alleged by Queen Creek PD that a Deputy committed fraud. It was also alleged the Deputy was not truthful with Police criminal investigators. During the investigation, it was alleged that the Deputy failed to utilize his body-worn camera during an off-duty job and withheld relevant information from MCSO PSB investigators during his interviews.	CP2 - Code of Conduct - Conformance to Established Laws GJ35 - Body-Worn Cameras CP2 - Code of Conduct - Unethical Conduct CP2 - Code of Conduct - Unethical Conduct	Not-Sustained Sustained Sustained Sustained	Employee Terminated	Due to a witness unwilling to participate in the investigation, there was insufficient evidence to prove the Deputy committed fraud. However, it was determined the Deputy violated policy by being untruthful with Queen Creek PD investigators, failing to use a body-worn camera, and withholding information during his PSB interviews.	10/24/2023
IA2022-0383	08/18/2022	External Complaint	The complainant alleged a Deputy was discourteous during their interaction. During the investigation, it was alleged the Deputy failed to activate his body worn camera and failed to advise Dispatch of his contact with the complainant.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor GJ35 - Body-Worn Cameras G11 - Radio Communications	Not-Sustained Not-Sustained Not-Sustained		There was insufficient evidence to prove or disprove the Deputy was discourteous, failed to activate his body worn camera, or failed to contact Dispatch.	10/24/2023
IA2023-0039	01/25/2023	External Complaint	The complainant alleged a Deputy wrote an inaccurate report regarding a call for service. It was also alleged the Deputy did not conduct a follow up investigation.	CP2 - Code of Conduct - Failure to Meet Standards GF5 - Incident Report Guidelines	Sustained Sustained	Written Reprimand	The investigation determined the allegations were supported by the preponderance of evidence and justified a reasonable conclusion of policy violations.	10/24/2023
IA2023-0244	05/11/2023	Internal Complaint	It was alleged a Community Outreach Specialist touched a Detention Officer inappropriately.	CP3 - Workplace Professionalism	Not-Sustained		There was insufficient evidence to prove or disprove the allegation.	10/24/2023
IA2023-0246	05/15/2023	Internal Complaint	It was alleged a Detention Sergeant failed to follow inmate release procedures.	CP2 - Code of Conduct - Failure to Meet Standards	Sustained	Written Reprimand	It was determined the preponderance of the evidence supported the allegation and justified a reasonable conclusion of policy violation.	10/24/2023
IA2023-0271	05/24/2023	Internal Complaint	It was alleged a Food Service Worker failed to report for his assigned duties on multiple occasions.	CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Failure to Meet Standards	Unfounded Sustained	Written Reprimand	After reviewing documents and conducting interviews, it was determined the employee violated policy when he did not report for his assigned duties on two specific days, 5/05 and 5/11/2023. However, on 5/2 and 5/17/2023, the employee did not violate policy, using his protected sick leave.	10/24/2023
CI2021-0027	08/09/2021	Critical Incident	A critical incident investigation was initiated to review the death of an inmate that occurred on 08/08/2021, following a medical emergency at the ITR facility.		Exonerated		The investigation found there was no employee involvement in the inmate's death, and the manner of death was deemed an accident.	10/25/2023
IA2018-0422	07/02/2018	Internal Complaint	It was alleged a Food Service Worker provided an inmate with coffee.	CP2 - Code of Conduct - Associations and Fraternization with Inmates or Prisoners	Sustained	Previously Resigned/Retired	The investigation determined the allegation was supported by the preponderance of the evidence and justified a reasonable conclusion of a policy violation.	10/25/2023
IA2018-0523	08/13/2018	Internal Complaint	It was alleged a SIMS clerk accessed the ACJIS network for personal reasons.	GF1 - Criminal Justice Data Systems CP2 - Code of Conduct - Failure to Meet Standards	Sustained Sustained	Previously Resigned/Retired	The SIMS clerk admitted to using the network to look up a family member.	10/25/2023
IA2018-0660	11/08/2018	Internal Complaint	It was alleged an Animal Care Technician has been unprofessional with other employees.	CP2 - Code of Conduct - Employee Relationships with other Employees	Sustained	Previously Resigned/Retired	After conducting witness interviews, it was determined the Officer violated policy when she made inappropriate statements to and about other employees.	10/25/2023
IA2018-0668	11/15/2018	Internal Complaint	It was alleged a Detention Officer was a no call/no show for work on 11/14/2018 after being previously coached.	GCI - Leave and Absences	Sustained	Written Reprimand	The investigation determined the Deputy violated policy by not following proper protocol.	10/25/2023

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IA2019-0003	01/07/2019	Internal Complaint	It was alleged a Detention Officer did not provide documentation to EMLS after being ordered to by a supervisor.	CP2 - Code of Conduct - Insubordination	Sustained	Previously Resigned/Retired	The former Officer violated policy by intentionally refusing to provide the required medical documentation.	10/25/2023
IA2019-0078	02/21/2019	External Complaint	The inmate complainant alleged a group of Detention Officers stripped his clothing, assaulted him and inappropriately touched him. Additionally, he reported the Officers "hog-tied" him behind his back. It was further alleged Officers failed to have him medically evaluated prior to being accepted in to custody.	CP2 - Code of Conduct - Conformance to Established Laws G19 - Restraint and Transportation of Prisoners and Inmates G128 - Prison Rape Elimination Act (PREA) CP2 - Code of Conduct - Conformance to Established Laws G19 - Restraint and Transportation of Prisoners and Inmates G128 - Prison Rape Elimination Act (PREA) CP2 - Code of Conduct - Conformance to Established Laws G128 - Prison Rape Elimination Act (PREA) G19 - Restraint and Transportation of Prisoners and Inmates CP2 - Code of Conduct - Conformance to Established Laws G128 - Prison Rape Elimination Act (PREA) G19 - Restraint and Transportation of Prisoners and Inmates CP2 - Code of Conduct - Conformance to Established Laws G128 - Prison Rape Elimination Act (PREA) G19 - Restraint and Transportation of Prisoners and Inmates CP2 - Code of Conduct - Conformance to Established Laws G19 - Restraint and Transportation of Prisoners and Inmates G128 - Prison Rape Elimination Act (PREA) CP2 - Code of Conduct - Failure to Meet Standards	Unfounded Unfounded Unfounded Unfounded Unfounded Unfounded Unfounded Unfounded Unfounded Unfounded Unfounded Unfounded Unfounded Unfounded Unfounded		After review of video footage and statements provided during interviews, it was determined all allegations were false or not supported by fact.	10/25/2023
IA2019-0596	11/29/2019	Internal Complaint	It was alleged a Food Services Worker used a racial slur while speaking to a co-worker.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Sustained	Previously Resigned/Retired	The former Service Worker admitted to using the slur, resulting in a policy violation.	10/25/2023
IA2020-0029	01/17/2020	Internal Complaint	It is alleged a Detention Lieutenant used discriminatory language in a subordinate's Employee Performance Appraisal.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Unfounded		The investigation determined the allegation was not supported by fact.	10/25/2023
IA2020-0425	08/17/2020	Internal Complaint	It was alleged a Detention Officer failed to notice an inmate walking around the dayroom during lockdown.	CP2 - Code of Conduct - Failure to Meet Standards	Sustained	Written Reprimand	After a review of facility video footage, it was determined the Officer failed to appropriately perform his duties during lockdown.	10/25/2023
IA2020-0479	09/08/2020	Internal Complaint	The complainant alleged a Canteen employee had created a health and safety issue while at work with exposed and bleeding wounds. It was also alleged two supervisors failed to take action after being notified.	CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Failure to Meet Standards	Sustained Sustained Not-Sustained	Previously Resigned/Retired Coaching	After conducting interviews, it was determined the Canteen employee and a supervisor failed to take appropriate action regarding the employee's medical issue. However, there is insufficient evidence to prove or disprove a second supervisor violated policy.	10/25/2023
IA2021-0053	02/02/2021	Internal Complaint	It was alleged a Detention Officer made an offensive comment about "being able to speak and read English better" toward a fellow Officer. It was also alleged the Officer used unprofessional language during the interaction.	CP3 - Workplace Professionalism CP2 - Code of Conduct - Employee Relationships with other Employees	Not-Sustained Sustained	Written Reprimand	There was insufficient evidence to prove the Officer made an offensive comment. However, after conducting interviews, it was determined the Officer violated policy when he used profane language toward his co-worker.	10/25/2023
IA2021-0481	09/06/2021	External Complaint	The complainant alleged a Deputy failed to provide his name, serial number, and complaint form upon request. It was also alleged the Deputy failed to ensure his vehicle contained complaint forms.	GH2 - Internal Investigations EA2 - Patrol Vehicles GH2 - Internal Investigations	Sustained Sustained Unfounded	Previously Resigned/Retired	The investigation determined the Deputy violated policy by not ensuring that his vehicle contained Complaint Forms, and failing to provide one to the complainant. The allegation that the Deputy failed to provide his name and serial number upon request was proven to be false or not supported by facts.	10/25/2023
IA2022-0016	01/18/2022	External Complaint	The complainant alleged a Deputy was rude and unprofessional to him and his wife during a disorderly conduct call for service. It was also alleged the Deputy had an unknown female call the complainant to tell him he did not have to go to court. Additionally, the complainant alleged the Deputy informed two of his coworkers about his criminal case.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Failure to Meet Standards	Unfounded Not-Sustained Unfounded Sustained	Previously Resigned/Retired	The allegations that a Deputy was unprofessional, and informed one of the complainant's coworkers about his citation, were found to be false or not supported by fact. Furthermore, there was insufficient evidence to prove or disprove the Deputy had an unknown female contact the complainant. The investigation determined the Deputy violated policy by contacting the second coworker to inform him of the complainant's citation.	10/25/2023
IA2022-0556	11/02/2022	External Complaint	The complainant alleged a Deputy did not take him seriously during a call for service.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Unfounded		The investigation determined the allegation was false or not supported by fact.	10/25/2023
IA2023-0035	01/23/2023	External Complaint	The complainant alleged two Deputies and a Sergeant harassed her by coming to her residence. It was also alleged the first Deputy intentionally provided her a business card with a non-working phone number. Additionally, it was alleged the second Deputy acted unreasonably by sitting down while on the call for service.	CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Unfounded Unfounded Unfounded Unfounded Unfounded		The investigation determined all allegations were false or not supported by fact.	10/25/2023
IA2023-0037	01/24/2023	External Complaint	The complainant alleged a Detective did not conduct a proper investigation.	CP2 - Code of Conduct - Failure to Meet Standards	Unfounded		The investigation determined the allegation was false or not supported by fact.	10/25/2023
IA2023-0123	03/06/2023	External Complaint	Chandler PD reported a Deputy was arrested for domestic assault charges. During the investigation, it was alleged the Deputy was disrespectful to the arresting Officers.	CP2 - Code of Conduct - Conformance to Established Laws CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor CP2 - Code of Conduct - Conformance to Established Laws	Sustained Sustained Sustained	Employee Terminated	The Deputy was charged with committing assault and criminal damage. Therefore, the Deputy violated policy when he failed to conform to establish laws. Additionally, after reviewing body-worn camera footage, it was determined the Deputy did not conduct himself in a manner that would reflect favorably on the Office.	10/25/2023
IA2023-0172	04/03/2023	Internal Complaint	It was alleged a Detention Officer failed to maintain a professional demeanor when speaking to supervisory staff.	CP2 - Code of Conduct - Employee Relationships with other Employees	Sustained	Employee Suspended	The investigation determined that the allegation was supported by the preponderance of the evidence justified a conclusion of policy violation.	10/25/2023

Professional Standards Bureau
Paragraph #252 - Detailed Summaries of Completed Internal Affairs Investigations
10/01/2023 - 10/31/2023

IA No	Open date	Incident type	Summary	Allegation(s)/Force Type(s)	Outcome	Discipline	Investigative Summary	Closed
IA2023-0258	05/16/2023	External Complaint	The complainant alleged Deputies made an unreasonable decision during a call for service by allowing a six-year-old to be transported without a car seat.	CP2 - Code of Conduct - Failure to Meet Standards	Sustained	Written Reprimand	The investigation determined the allegations were supported by the preponderance of the evidence and justified a reasonable conclusion of policy violations for both Deputies.	10/25/2023
				CP2 - Code of Conduct - Failure to Meet Standards	Sustained	Coaching		
IA2023-0263	05/18/2023	Internal Complaint	It was alleged a Deputy failed to take a report on a call for service.	GFS - Incident Report Guidelines	Sustained	Written Reprimand	The new Deputy violated policy by failing to document a reported incident.	10/25/2023
IA2023-0265	05/23/2023	External Complaint	The complainant alleged a Deputy did not make a reasonable decision when issuing a reckless driving citation.	CP2 - Code of Conduct - Failure to Meet Standards	Unfounded		The investigation determined the allegation was false or not supported by fact.	10/25/2023
IA2023-0420	08/07/2023	External Complaint	The complainant alleged a Sworn Sergeant harassed him when he stopped and greeted him to check his welfare.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Unfounded		The investigation determined the allegation was false or not supported by fact.	10/25/2023
IA2023-0133	03/13/2023	External Complaint	The complainant alleged a Deputy was unprofessional during a call for service. During the investigation, it was alleged the Deputy deactivated his body-worn camera before the completion of the call for service.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor GJ35 - Body-Worn Cameras	Sustained Sustained	Employee Suspended	After a review of the body-worn camera footage and the Deputy's own admission, it was determined he violated policy by engaging in an argument with the complainant.	10/27/2023
CIA2023-0004	02/23/2023	External Complaint Criminal	The complainant alleged a Deputy failed to complete his job properly during an investigation.	[No Allegations]		Unfounded	The investigation showed that the video evidence contradicts the victim's allegations. Attempts to contact the victim have been unsuccessful. The case was cleared Unfounded.	10/30/2023
IA2020-0722	01/04/2021	Internal Complaint	It was alleged that a Detention Officer was absent without authorized leave.	CP2 - Code of Conduct - Punctuality	Sustained	Previously Resigned/Retired	The investigation determined the allegation was supported by the preponderance of the evidence and justified a reasonable conclusion of a policy violation.	10/30/2023
IA2021-0546	10/25/2021	Internal Complaint	It was alleged a Deputy was the at-fault driver of a vehicle collision while operating a fully marked patrol vehicle.	GE4 - Use/Operation of Vehicles	Unfounded		The investigation determined the allegation was false or not supported by fact.	10/30/2023
IA2023-0478	09/22/2022	External Complaint	The complainant alleged a Chief used his position for personal gain and to sway a favorable result in a civil matter in Justice Court. During the investigation, it was alleged a Lieutenant failed to immediately complete an External Complaint entry when advised of a complaint.	CP2 - Code of Conduct - Gratuities, Rewards or Loans	Unfounded	Written Reprimand	After reviewing all evidence, the allegation a Chief used his position for personal gain was found to be false or not supported by fact. Additionally, the Lieutenant violated policy when he failed to complete an External Complaint entry when advised of a complaint.	10/30/2023
				CP2 - Code of Conduct - Failure to Meet Standards	Sustained			
IA2023-0168	03/29/2023	External Complaint	It is alleged Detention Officers were unprofessional, withheld dayroom access, and retaliated against an inmate.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Exonerated	There was insufficient evidence to prove or disprove the allegation a Detention Officer was unprofessional during a security walk. The following allegations were false or not supported by fact, Officers ended the inmates dayroom access early, laughed at inmates when they requested a supervisor, and withheld their dayroom access the following day out of retaliation. Furthermore, it was found the Officers were within Office Policy and Procedures when they provided one hour of dayroom access and revoked the access due to rule violating behavior.	10/30/2023	
				CP11 - Anti-Retaliation	Unfounded			
				CP2 - Code of Conduct - Failure to Meet Standards	Not-Sustained			
				D11 - Inmate Housing Categories	Exonerated			
				CP11 - Anti-Retaliation	Unfounded			
				CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Unfounded			
				D11 - Inmate Housing Categories	Exonerated			
				CP2 - Code of Conduct - Failure to Meet Standards	Unfounded			
IA2023-0197	04/11/2023	External Complaint	The complainant alleged Deputies wrongfully arrested and questioned him before being provided his Miranda Rights. It was also alleged Deputies racially discriminated against him.	CP8 - Preventing Racial and Other Biased Based profiling	Unfounded	The investigation determined all allegations were false or not supported by fact.	10/30/2023	
				EA11 - Arrest procedures	Unfounded			
				EA11 - Arrest procedures	Unfounded			
				CP8 - Preventing Racial and Other Biased Based profiling	Unfounded			
				EA11 - Arrest procedures	Unfounded			
				EA11 - Arrest procedures	Unfounded			
IA2023-0198	04/13/2023	External Complaint	The complainant alleged a Detention Officer pulled a mattress from underneath an inmate.	CP2 - Code of Conduct - Failure to Meet Standards	Sustained	Employee Suspended	After a review of the facility's video footage, it was determined the allegation was supported by the preponderance of evidence and justified a reasonable conclusion of policy violation.	10/30/2023
IA2023-0409	08/01/2023	External Complaint	The complainant alleged a Detention Officer was unprofessional and failed to follow proper procedure. Additionally, it was also alleged the Officer invaded her personal space.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Not-Sustained	After review of video footage it was determined the allegation a Detention Officer violated the complainant's personal space and misused his authority in an attempt to intimidate her was not support by facts. Additionally, it was determined there was insufficient evidence to prove or disprove the allegation the Officer was unprofessional during their interaction and failed to follow procedures regarding a legal visit.	10/30/2023	
				CP2 - Code of Conduct - Failure to Meet Standards	Not-Sustained			
				CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Unfounded			
IA2018-0602	09/24/2018	External Complaint	The complainant alleged that Detention Officers were unprofessional when they made sexual comments to nursing staff. It was also alleged the Officers touched them inappropriately and cornered them in stairwells.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Not-Sustained	Based on statements made during the interview process it was found the allegation a Detention Officer made an inappropriate comment was not supported by fact. Due to the lack of video, text messages, and inconsistent statements, it was found there was insufficient evidence to prove or disprove the allegations that a second Officer cornered the complainant in an attempt to kiss her, and a third Officer sent her inappropriate pictures. Due to the complainant's lack of participation regarding being inappropriately touched, there was insufficient evidence to prove or disprove the incident occurred. Furthermore, there was insufficient evidence to prove or disprove the allegation that a fourth Officer was unprofessional.	10/31/2023	
				CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Not-Sustained			
				CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Unfounded			
				CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Not-Sustained			
CP2 - Code of Conduct - Conformance to Established Laws	Not-Sustained							
IA2019-0275	06/04/2019	External Complaint	The complainants alleged a Detention Officer made an inappropriate comment regarding an inmate.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Not-Sustained		Due to the lack of video surveillance footage the investigation determined there was insufficient evidence to prove or disprove the allegation.	10/31/2023
IA2021-0455	08/25/2021	External Complaint	It is alleged a Deputy failed to document pertinent information in an incident report during a call for service.	GFS - Incident Report Guidelines	Unfounded		After review of documents, interviews and body-worn camera footage, it was determined the allegation was not supported by fact.	10/31/2023
IA2023-0154	03/21/2023	External Complaint	The complainant alleged a Detention Officer did not correctly process an inmate Grievance given to him by her son and discussed a private matter with him in front of other inmates. She also alleged the Officer was aggressive with her inmate son and tried to withhold privileges from inmates.	D13 - Inmate Grievance Procedure	Sustained	Employee Suspended	The investigation found the Officer violated policy when he improperly processed a grievance and discussed a sensitive issue with an inmate in front of the pod. The allegation the Officer was aggressive was false and not supported by the facts. The Officer followed procedure and enforced facility rules when restricting tablet privileged to inmates.	10/31/2023
				CP2 - Code of Conduct - Failure to Meet Standards	Sustained			
				CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Unfounded			
				CP2 - Code of Conduct - Failure to Meet Standards	Exonerated			
IA2023-0200	04/17/2023	External Complaint	The complainant alleged a Sworn Sergeant was rude during a phone call with the complainant in reference to a parked vehicle and other reported activity.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Sustained	Written Reprimand	The investigation determined the allegation was supported by the preponderance of evidence and justified a conclusion of a policy violation.	10/31/2023

Professional Standards Bureau
 Paragraph #252 - Detailed Summaries of Completed Internal Affairs Investigations
 10/01/2023 - 10/31/2023

IA No	Open date	Incident type	Summary	Allegations(s)/Force Type(s)	Outcome	Discipline	Investigative Summary	Closed
IA2023-0208	04/20/2023	External Complaint	The complainant alleged a Deputy failed to take a report on a call for service. It was also alleged the Deputy failed to leave his body-worn camera activated while on the call.	GF5 - Incident Report Guidelines GJ35 - Body-Worn Cameras	Not-Sustained Not-Sustained		The investigation determined there was insufficient evidence to prove or disprove the Deputy failed to take a report or deactivate his body-worn camera early.	10/31/2023
IA2023-0212	04/20/2023	External Complaint	The complainant alleged a Deputy pointed his MCSO issued rifle at him while off-duty.	CP2 - Code of Conduct - Conformance to Established Laws	Not-Sustained		Due to conflicting statements during interviews, there was insufficient evidence to prove or disprove the allegation.	10/31/2023
IA2023-0256	05/16/2023	External Complaint	The complainant alleged a Deputy operated an MCSO vehicle in an unsafe manner.	GE4 - Use/Operation of Vehicles	Sustained	Coaching	After conducting interviews, the investigation determined the allegation was supported by the preponderance of the evidence and justified a reasonable conclusion of a policy violation.	10/31/2023
IA2023-0276	05/25/2023	External Complaint	The complainant alleged a Detention Officer failed to take action when she was verbally attacked by an inmate in the courtroom.	CP2 - Code of Conduct - Failure to Meet Standards	Unfounded		The investigation determined the actions of the Detention Officer were within the expectations of his job duties. Therefore, the allegation he failed to act was not supported by fact.	10/31/2023
IA2023-0280	05/29/2023	External Complaint	The complainant alleged a Deputy was rude and demanding during an attempted suicide call for service. It was also alleged the Deputy failed to make a reasonable decision when seizing a suicide note as evidence.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor CP2 - Code of Conduct - Failure to Meet Standards	Unfounded Exonerated		The allegation that a Deputy was rude and demanding was found to be false or not supported by fact. The investigation determined the Deputy acted within MCSO policy and procedure when seizing a suicide note for evidence purposes.	10/31/2023
IA2023-0330	06/27/2023	External Complaint	The complainants alleged a Detention Officer is abusive, harassing, and threatening. Additionally, it was alleged the Officer failed to provide medical care to an inmate.	CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor CP11 - Anti-Retaliation CP2 - Code of Conduct - Failure to Meet Standards	Not-Sustained Not-Sustained Unfounded		There was insufficient evidence to prove or disprove the allegations a Detention Officer was unprofessional and threatened disciplinary action against an inmate. Additionally, the allegation the Officer failed to provide the inmate with medical care was not supported by fact.	10/31/2023
IA2023-0340	06/29/2023	External Complaint	The complainant alleged a SIMS employee was unprofessional during their interaction and failed to help her file a complaint.	CP2 - Code of Conduct - Failure to Meet Standards CP2 - Code of Conduct - Unbecoming Conduct and Public Demeanor	Unfounded Not-Sustained		Due to the telephone call not being recorded, it was determined there was insufficient evidence to prove or disprove the allegation the employee was unprofessional. A complaint was entered by the employee on behalf of the Complainant; therefore, the allegation the employee failed to assist in submitting a complaint was false or not supported by fact.	10/31/2023